# Why Do Home Builders Choose PWSC?



With PWSC as your warranty partner, you receive more than just top-notch builder home warranties. We become an extension of your team, serving as an industry resource and marketing arm as well as a claims monitor and independent dispute resolution partner.

### Home builders choose PWSC because we:

#### 🗹 Make work easier

PWSC helps lighten the workload by managing every administrative aspect of builder warranties.

- We handle the paperwork. Our new construction home warranty administration team takes the burden of warranty enrollment and document distribution off your plate.
- We take the calls. We field calls from both builders and homeowners. And if a homeowner has a complaint, we loop in the builder on the situation.
- We provide superior service. Our highly-trained claims and customer service agents are available to answer any questions that may arise and allow you to make the best decisions for your business.

# 🗹 Manage risks

PWSC does the legwork to help builders execute a solid risk management strategy that limits liability while protecting your long-term profits.

- We handle long-term risk. Backed by the highestrated insurance companies or partnered with the best general liability carriers, our home builder warranties help protect your business financials and reputation.
- We monitor laws and regulations. Our highly experienced team keeps builders on top of changes in the regulatory environment.
- We help manage expectations. Getting builders and homeowners on the same page helps prevent warranty disputes.

## Minimize costs

PWSC's built-in dispute resolution process helps builders and homeowners come to an agreement that benefits both parties.

- We're experts in claims resolution. Our claims resolution specialists act as a neutral third party when warranty disputes arise.
- We avoid expensive litigation. We're able to resolve more than 90% of homeowner complaints informally via mediation.
- We offer competitive pricing. Our new home builder warranties offer the highest-quality protection while protecting builders' profit margins.

### Attract buyers

PWSC serves as a marketing arm, helping builders effectively promote the value of the builder's home warranty so that buyers' understand this important structural coverage.

- We provide marketing tools. We furnish builders with customized marketing collateral for sales offices, model homes, and websites.
- We help train your internal teams. We assist builders in incorporating third-party warranty benefits into the sales process. We will also coach your sales, customer service, warranty and admin teams on the PWSC warranty program.
- We enhance reputations. Homeowners trust builders who have been screened and approved by an industry leader.

